

2027 AmeriHealth Caritas Certification Instructions

Agent Certification launches August 10th

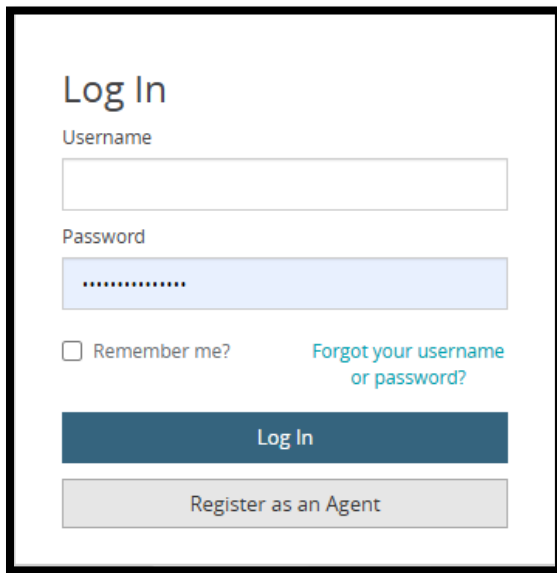
To begin your 2027 certifications, please follow the steps below.

Step 1: Complete Your AHIP

1. Complete the 2027 AHIP Medicare Training **(required)**.
2. You must achieve a passing score of **90% or higher**.
3. Completing AHIP satisfies the CMS Medicare and Fraud, Waste & Abuse (FWA) training requirements.

Step 2: Complete Your Agent Application

1. Log in your **Miramar Agent Portal**: <https://miramar-agent.com>

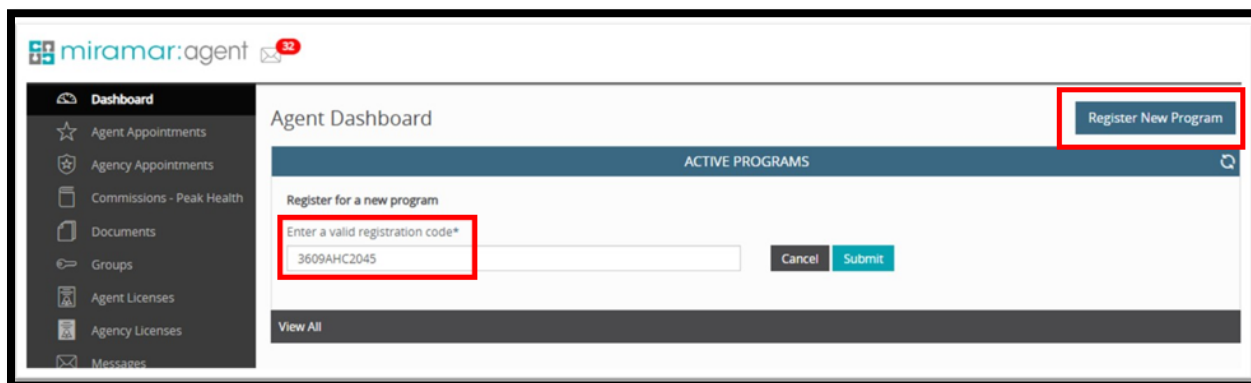


2. **New Agents** – Select **Register as an Agent** to create an account.
3. After logging in, review your profile and make any necessary updates.
4. Once your information is complete, click **Save** to access your **Agent Dashboard**.

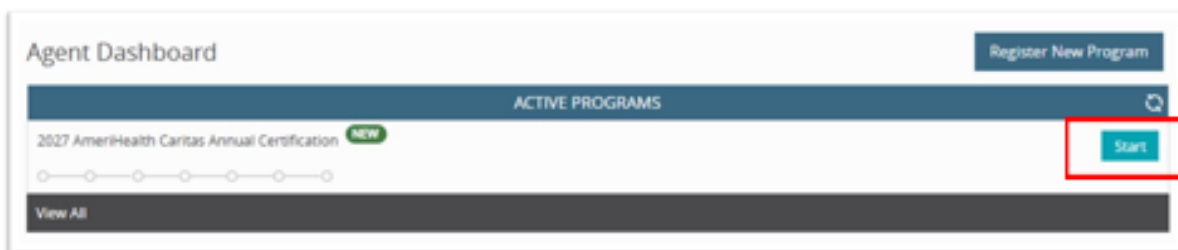
Step 3: Register for the 2027 AmeriHealth Caritas Certification Program

1. From the Agent Dashboard, select **Register New Program**.
2. Enter the **Program Code: 3609AHC2045**

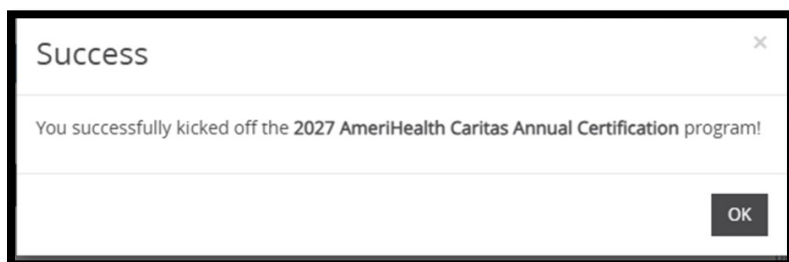
3. Click **Submit**.



4. After registering the program code, your active programs will appear on your dashboard.
5. Select **Start** next to **2027 AmeriHealth Caritas Annual Certification**.



6. This will initiate the certification program. Click **OK** to continue.



7. Begin by completing the **Welcome Form**.



8. Complete the first 10 Agent Applications sections.
9. After completing these sections, the Training Course will open in a new browser tab.
10. Review the training guide in its entirety.

11. Once you have completed the Training Guide, sign and date the acknowledgment at the bottom to attest that you have completed the required training.

Step 4: Complete Your Certification Training

1. Start and complete the **Training Program**.
2. Complete all required training modules.
3. Successfully pass all applicable certification assessments.
4. Once you have completed the training, select **Certification Exam** to take the **2027 Certification Exam**.

INFORMATION:

Track Your Progress:

You can view your current certification status at any time under the **Active Programs** section of your Agent Dashboard.

Need to Pause?

If you exit the certification program before completing it, your progress will be saved. You can return to your Agent Dashboard and resume the program when you are ready.

Support & Resources:

For Assistance:

- Hover over the Plan name in the Groups section of your dashboard.
- FAQs and additional training materials are available in the Miramar Agent Knowledge Base.
- Click **Need Help?** in the upper-right corner of the portal to access available resources.

Before You Begin:

Please complete the following before starting your certification:

- **Verify your SSN and NPN** in your profile. Incorrect information may prevent you from progressing through the certification process.
- Disable your browser's pop-up blocker. The Training Course may open in a separate browser tab or window.
- Make sure all information in your agent profile is **complete and accurate** before proceeding.