

2027 VillageCareMAX Certification Instructions

Agent Certification launches July 20th

To begin your 2027 certifications, please follow the steps below.

Compatibility:

- Google Chrome
- Internet Explorer 11
- Mozilla Firefox
- Microsoft Edge

Miramar: The Agent Portal is **NOT** compatible with tablets or mobile phones.

It is recommended that you sign off from any VPN before starting your certification.

Important Training Assessment Information

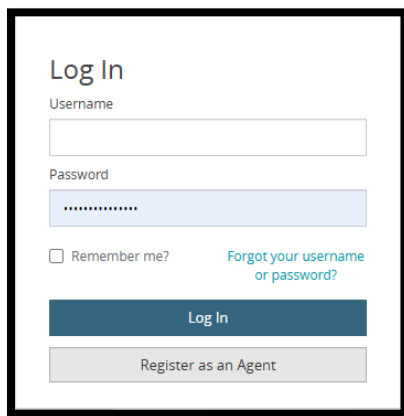
- Once you open the **2027 VillageCareMAX Medicare Sales Exam** and initiated an attempt, exiting the exam window will result in the loss of that attempt.
 - There are (**14**) questions on this exam. You must attain a passing score of **85%** or higher.
 - You are not permitted to resume your attempt if you exit the exam before completing it. You **MUST complete the entire exam within a single session**.
 - Your total score will be provided upon submission of the final exam question.
-

Step 1: Complete Your AHIP

1. Complete the 2027 AHIP Medicare Training (**required**).
 2. You must achieve a passing score of **90% or higher**.
 3. Completing AHIP satisfies the CMS Medicare and Fraud, Waste & Abuse (FWA) training requirements.
-

Step 2: Complete Your Profile Application

1. Log in your **Miramar Agent Portal**: <https://miramar-agent.com/>



2. **New Agents** – Select **Register as an Agent** to create an account.
3. After logging in, review your profile and make any necessary updates.
4. Once your information is complete, click **Save** to access your Agent Dashboard.

Step 3: Register for the 2027 VillageCareMAX Certification Program

1. From the Agent dashboard, select **Register New Program**.
2. Enter the **Program Code: 3631VCM3400**
3. Click **Submit**.
4. After registering the program code, your active programs will appear.
5. Select **Start** next to **2027 VillageCareMAX Certification Program**.
6. This will initiate the certification program. Click **OK**.
7. Begin with the **Welcome Form**.
8. After completing the application sections, the Training Course will open in a new tab.
9. Review the training guide in its entirety. Once complete, sign and date the acknowledgment at the bottom to attest that you have completed the required training.

Step 4: Complete Your Certification Training

1. Start and complete the **Training Program**.

Important Training Assessment Information

- Once you open the 2027 VillageCareMAX Medicare Sales Exam and initiate an attempt, exiting this exam window will result in the loss of that attempt.

- There are **14 questions** on this exam.
 - You must attain a passing score of **85%** or higher.
 - You are not permitted to resume your attempt if you exit the exam before completing it. You **MUST** complete the entire exam within a single session.
 - Your total score will be provided upon submission of the final exam question.
-

Notes:

1. The recertification portal will remain open through **March 31, 2027**, giving you ample time to complete your certification and be ready to sell for the 2027 plan year.
-