

2027 Alignment Certification Instructions

Agent Certification launches August 3rd

To begin your 2027 certifications, please follow the steps below.

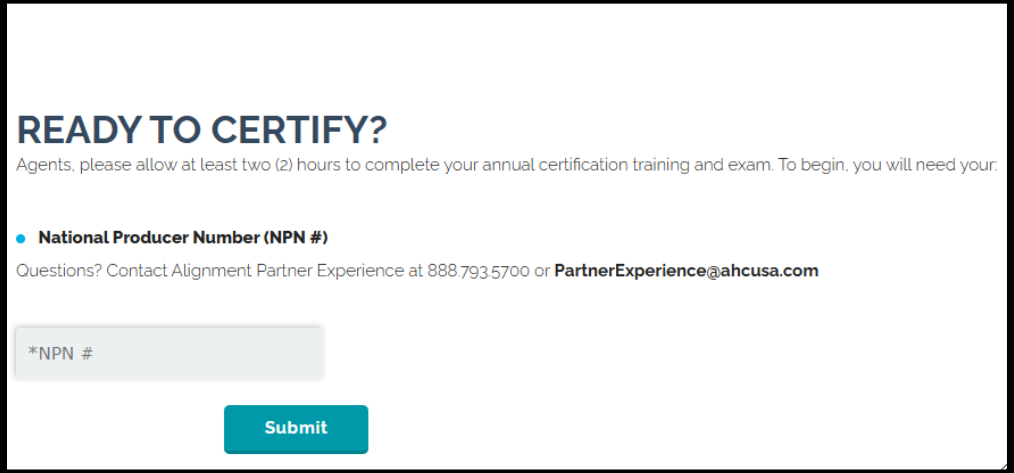
Step 1: Complete Your AHIP

1. Complete the 2027 AHIP Medicare Training **(required)**.
2. You must achieve a passing score of **90% or higher**.
3. Completing AHIP satisfies the CMS Medicare and Fraud, Waste & Abuse (FWA) training requirements.

Step 2: Complete Your Agent Application

1. Before you begin, have the following documents ready:
 - E&O Certificate
 - AHIP Certificate
 - State Licenses (*numbers, expiration dates, PDF uploads if required*)
2. **Access the 2027 Agent Application here:**
[Alignment Broker Certification Portal](#)

NOTE: No password is required; you only need your **NPN (National Producer Number)**.



READY TO CERTIFY?

Agents, please allow at least two (2) hours to complete your annual certification training and exam. To begin, you will need your:

- **National Producer Number (NPN #)**

Questions? Contact Alignment Partner Experience at 888.793.5700 or PartnerExperience@ahcusa.com

*NPN #

Submit

3. Complete your profile:
 - Update or confirm your profile information.
 - Under **Contracted Agency Affiliation**, enter:
Pinnacle Financial Services.
 - Leave **I am an independent agent** blank.
 - Select the states you plan to sell in.

(Separate training is required for each state).

4. Upload required documents:

- E&O Certificate
- AHIP Certificate
- State Licenses, including expiration dates

Before proceeding, confirm that each required item displays a green check mark.

Step 3: Complete Your Certification Training

1. After submitting your application, you will proceed to the **2027 Certification Training**.

2027 Certification

General Info Authorizations Document Verification AOC Agreement

Training Exam & Certification Complete

Certification

Certification Name	Certification Year	Status	Score	
Alignment Certification	2027	Not Started	0%	Start Course

[Exit and Take Later](#)

2. Watch the entire training video before attempting the exam.
3. Make sure the training is fully completed before proceeding to the exam.

Step 4: Pass the Certification Exam

1. Once you have completed the training, select **Certification Exam** to take the 2027 Certification Exam.

Certification Exam Requirements:

- Must be completed within **2 hours**
 - If the 2-hour time limit is exceeded, you will be required to restart the exam.
 - Must achieve a score of **85% or higher** to pass.
 - You have a maximum of **3 attempts** to pass the exam.
2. Click **Finish** to submit and view your results.

Step 5: Final Step – Appointment & Ready to Sell

1. After successfully passing the 2027 Certification Exam, your certification will be reviewed and processed for appointment.
 2. Once your appointment is confirmed, verify that the carrier(s) and states you are approved to sell in are showing as active.
 3. Do **not** begin marketing or submitting applications for plans until your appointment is confirmed and you are approved to sell in the applicable state.
 4. Once your appointment is active, you are **ready to sell for the 2027 plan year**.
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