

2027 Horizon/BCBS NJ/Braven Certification Instructions

Agent Certification launches August 17th

This guide walks agents through completing 2027 Horizon BCBS NJ Medicare certification via the Miramar Agent Portal.

Important: Agents must complete the 2027 Medicare Certification Program by September 30, 2026, at 11:59 PM ET. Agents must be certified before marketing 2027 Horizon Medicare Advantage or Prescription Drug plans.

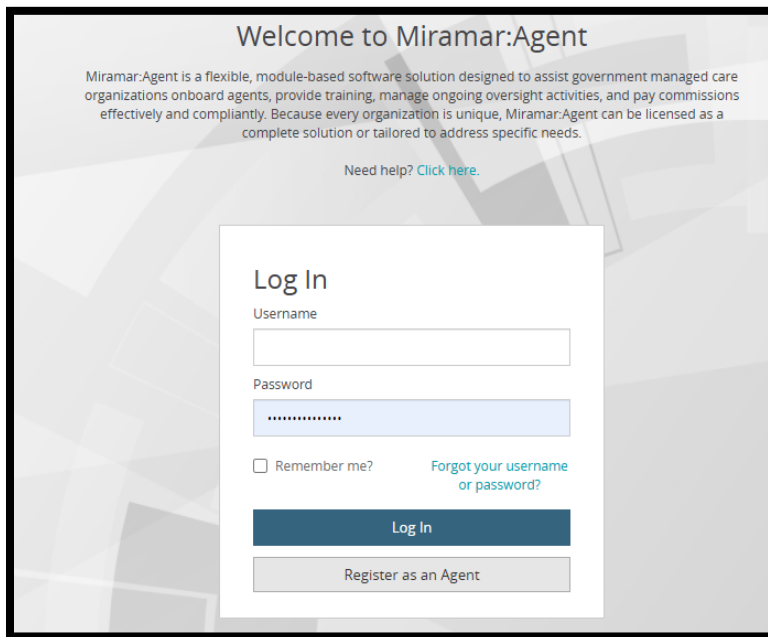
Step 1: Complete Your AHIP

1. Complete the 2027 AHIP Medicare Training **(required)**.
2. Achieve a passing score of **90% or higher**.
3. Completing AHIP satisfies the CMS Medicare and Fraud, Waste & Abuse (FWA) training requirements.

Step 2: Complete Your Profile Application

1. Log into **Miramar Agent Portal** to access the Certification Program:

<https://miramar-agent.com>



Welcome to Miramar:Agent

Miramar:Agent is a flexible, module-based software solution designed to assist government managed care organizations onboard agents, provide training, manage ongoing oversight activities, and pay commissions effectively and compliantly. Because every organization is unique, Miramar:Agent can be licensed as a complete solution or tailored to address specific needs.

Need help? [Click here.](#)

Log In

Username

Password

☐ Remember me? [Forgot your username or password?](#)

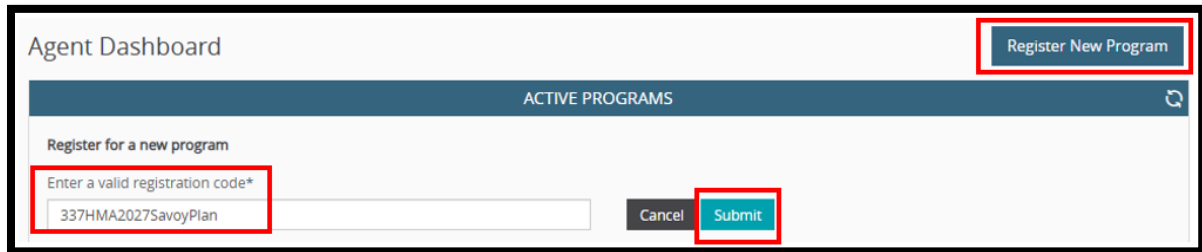
Log In

Register as an Agent

2. **New Agents** –Select **Register as an Agent** to create an account.
3. After logging in, review your profile and make any necessary updates.
4. When your information is complete, click **Save** to access your Agent Dashboard.

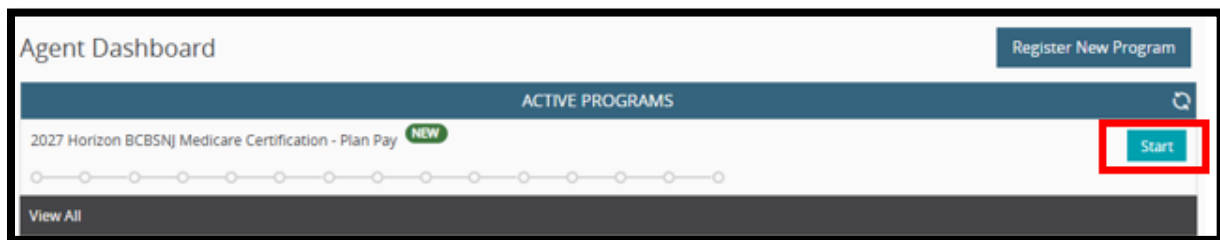
Step 3: Register for the 2027 Horizon Certification Program

1. From the Agent Dashboard, select **Register New Program**.
2. Enter the **Program Code**: **337HMA2027SavoyPlan**.
3. Click **Submit**.



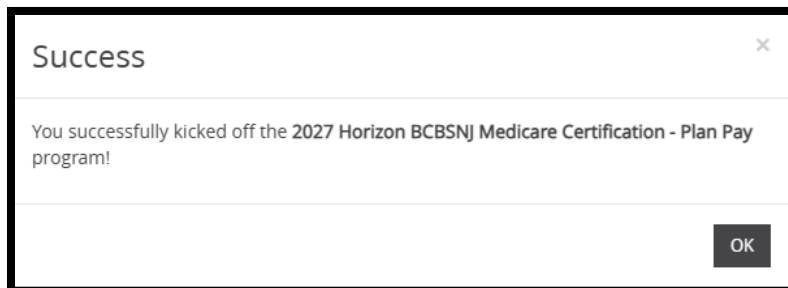
The screenshot shows the 'Agent Dashboard' with a 'Register New Program' button in the top right corner. Below this is a section titled 'ACTIVE PROGRAMS' with a sub-header 'Register for a new program'. A text input field contains the code '337HMA2027SavoyPlan'. To the right of the input field are 'Cancel' and 'Submit' buttons. Red boxes highlight the 'Register New Program' button, the input field, and the 'Submit' button.

4. After registering the program code, your active programs will appear.
5. Select **Start** next to **2027 Horizon BCBSNJ Medicare Certification**.



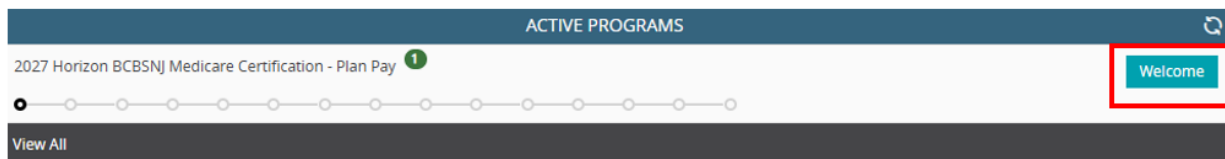
The screenshot shows the 'Agent Dashboard' with the 'Register New Program' button in the top right. The 'ACTIVE PROGRAMS' section now lists '2027 Horizon BCBSNJ Medicare Certification - Plan Pay' with a 'NEW' badge. A progress bar is shown below the program name. A 'Start' button is located to the right of the program name. A 'View All' link is at the bottom left. Red boxes highlight the 'Start' button and the 'Register New Program' button.

6. This will initiate the certification program.



The screenshot shows a 'Success' dialog box with a close button (X) in the top right. The text inside reads: 'You successfully kicked off the 2027 Horizon BCBSNJ Medicare Certification - Plan Pay program!'. An 'OK' button is at the bottom right.

7. Start with the **Welcome Form**.

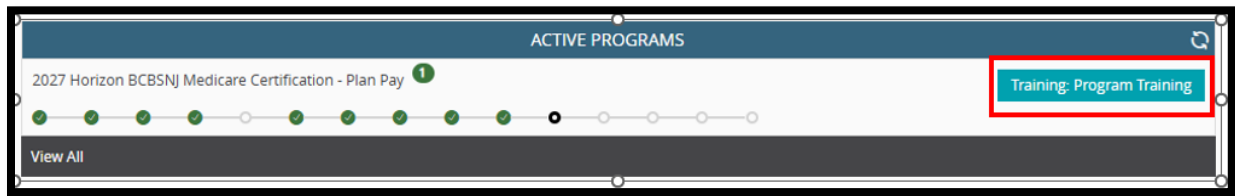


The screenshot shows the 'Agent Dashboard' with the 'ACTIVE PROGRAMS' section. The program '2027 Horizon BCBSNJ Medicare Certification - Plan Pay' is listed with a '1' badge. A 'Welcome' button is located to the right of the program name. A 'View All' link is at the bottom left. Red boxes highlight the 'Welcome' button and the 'Register New Program' button in the top right.

8. After completing the first 10 agent application sections, the Training Course will open in a new tab.

Step 4: Complete your Certification

1. Start and complete the **Training Program**.



2. Complete all required training modules.
3. Successfully pass all applicable certification assessments.

Exam Requirements

Core Module

- 3 attempts are allowed.
- Minimum passing score: **90%**.

Product Assessments

- 4 attempts are allowed for each assessment.
- Minimum passing score: **85%**.
- Horizon/Braven Health may allow an additional **3 retake attempts** if approved by the Horizon Plan Administrator.

Important Exam Rules

- **Accessing an exam counts as an attempt**, even if the exam is not completed.
- The training module will be **locked while an exam is in progress**.
- If an agent does not pass, the training module will be unlocked so the agent can review the material before the next attempt.
- Once all available attempts have been used without achieving the required passing score, the agent cannot become certified unless additional attempts are approved, where applicable.

Step 5: Final Step – Appointment & Ready to Sell

1. Completing all certification steps does **not automatically mean an agent is certified**.
2. There may be additional items pending review after all program steps have been completed.
3. Agents must be listed under the **“Ready to Sell”** section of their Agent Dashboard before they can market or sell Horizon/Braven Health Medicare plans.
4. **Agents should confirm their “Ready to Sell” status before marketing the 2027 Medicare Advantage or Prescription Drug plans.**
5. Agencies will receive reporting regarding their agents' certification status

Important Notes

- Agents must complete the **2027 Medicare Certification Program by September 30, 2026, at 11:59 PM ET.**
- Agents must be certified **before marketing 2027 Horizon Medicare Advantage or Prescription Drug plans.**
- The full certification includes **DSNP, PDP, Medicare Supplement, and the new CSNP products.**
- Agents who previously sold these products and wish to continue must complete the **2027 certification** to receive applicable renewals and new sales commissions.
- A **Medicare Supplement-only certification** is available for agents who exclusively sell Medicare Supplement plans. This certification does **not** qualify agents to sell PDP products.