



To begin your 2027 certifications, please follow the steps below.

Refer to the 2027 Medicare Onboarding and Certification for additional guidance throughout the certification process.

Step 1: Complete AHIP

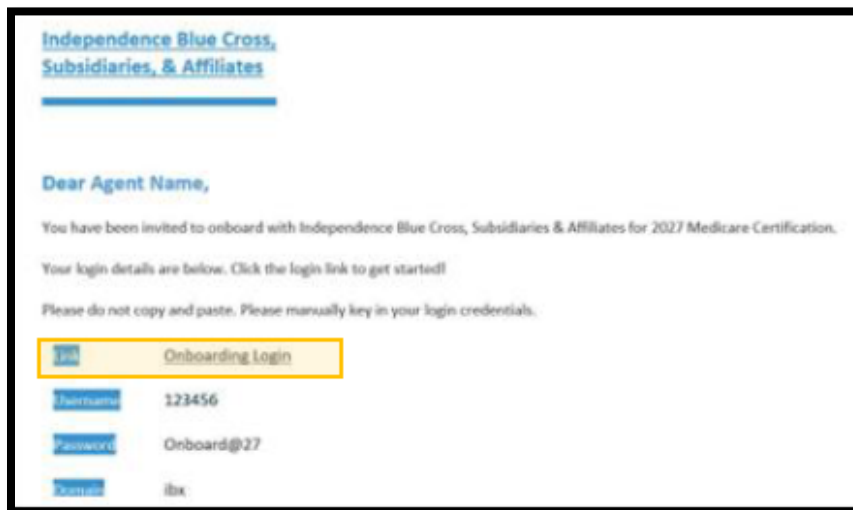
1. Complete the 2027 AHIP Medicare Training **(required)**.
2. Use the AmeriHealth AHIP link below to receive your \$50 AHIP discount.
AHIP Link: <https://www.ahipmedicaretraining.com/clients/ibx>
3. You must achieve a passing score of **90% or higher**.
4. Completing AHIP satisfies the CMS Medicare and Fraud, Waste & Abuse (FWA) training requirements.

Step 2: Accessing the 2027 Onboarding System

Prerequisite for Access: You must receive an Invitation Email to onboard with Independence Blue Cross, Subsidiaries & Affiliates before you can access the onboarding system.

1. Open the invitation email from IBC.
2. Click the highlighted link in the email to access the onboarding login page.

[IBC Onboarding Login](#)



3. At the Login screen, enter the following credentials:
 - Username: Your **NPN**
 - Password: **Onboard@27**



- Domain: **ibx**

Independence Blue Cross,
Subsidiaries, & Affiliates

User Name *

Password *

Domain
ibx

Sign In

☐ Remember Me [Forgot Password?](#)

Very Important! The Domain field should pre-populate with *ibx*. This domain must say *ibx* if you are certifying for IBX products. This domain must also say *ibx* if you are certifying for AmeriHealth Medicare products.

Attention: DO NOT COPY AND PASTE your login credentials. Manually enter your username, password and domain.

4. Upon your initial log in, you will be prompted to create a new password.

The screenshot shows a web form titled "Set new password". Below the title, a message states: "Your password must be changed to protect the integrity of your account." This is followed by three bullet points: "Password must contain letters, numbers and special characters", "Password must have more than 8 characters.", and "Password must have less than 20 characters." There are two input fields: "New Password*" and "Confirm Password*", each with a red asterisk indicating a required field. Below these fields is a blue button labeled "Change Password" and a link labeled "Sign Out".

5. After logging in, you will be directed to the **Application** page.
Review, enter, and confirm your demographic information, then click the blue **Save** button.

The screenshot shows the "Application" page of the Independence Blue Cross, Subsidiaries, & Affiliates portal. The page has a sidebar with navigation icons. The main content area has a header "Application" and a sub-header "Please complete all tabs below, click Save and log back in at any time. Once you have completed all tabs please click continue. If you have any questions or concerns regarding your case, please email us at casestops@independencebluecross.com." Below this is a section titled "Please complete all required fields." with a "Save" button highlighted by a yellow box. The form contains several fields: "First Name" (Agents), "Last Name" (Agents), "Suffix" (dropdown), "Title" (Agents), "Contact Email" (agents.sara@gmail.com), "Business Phone" (610-107-4907), "Business Address" (Address Line 1: 100 Agents Group, Address Line 2: , City: Tor, State: PA, ZIP: 15146). At the bottom, there are two buttons: "Save" and "Continue".

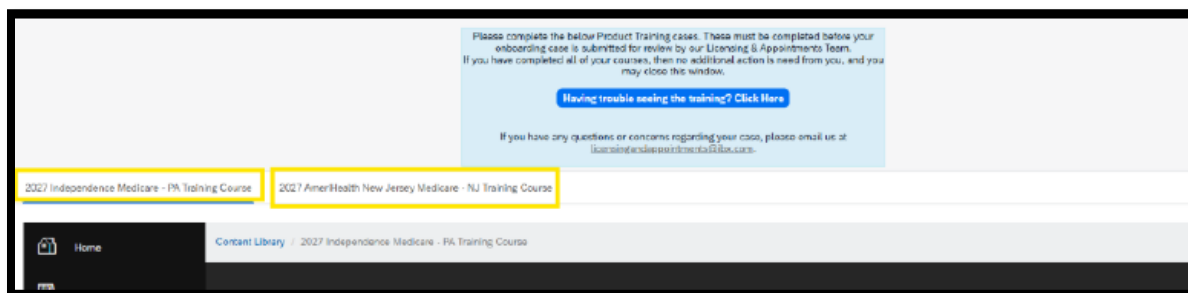
6. Once your demographic information has been confirmed, select the **AHIP** tab.

The screenshot shows the "AHIP" tab of the application. The tab is highlighted in yellow. The main content area has a header "AHIP" and a sub-header "Please upload your 2027 AHIP certificate." Below this is a file upload field labeled "2027 AHIP Certificate*" with a "Select a file" button and a "preview" link. At the bottom, there are two buttons: "Save" and "Continue".

7. Upload a copy of your AHIP completion certificate and select **Continue**.

Important: Uploading your AHIP certificate is required before you can begin the Medicare Certification process.

8. If you are certifying to sell both **Independence (PA)** and **AmeriHealth (NJ)** plans, select the appropriate state tab at the top of the screen to complete both certifications.



9. After selecting **Continue**, you will be directed to your assigned learning path:

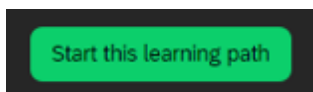
- **2027 Independence Medicare – PA Training Course**
- **2027 AmeriHealth New Jersey Medicare – NJ Training Course.**

Complete the appropriate training based on our license:

- **Licensed in both PA and NJ:** Complete both learning paths.
- **Licensed only in PA:** Complete the Pennsylvania learning path.
- **Licensed only in NJ:** Complete the New Jersey learning path.

Step 3: Complete Certifications

1. Click on the green button **Start this learning path**.



2. Complete the required **Code of Conduct** course(s) for state(s) in which you will be selling before beginning the Medicare training.
3. Complete all required training modules and successfully pass the required exam(s).

Ready to Sell

Once you have completed all required training and uploaded your AHIP certificate, your certification will be processed according to **Independence Blue Cross and AmeriHealth Ready-to-Sell** requirements.

If you have any questions or need assistance, please contact the **Support Team**.