

To begin your 2027 certifications, please follow the steps below.

Step 1: Access Humana Advantage Portal

1. Log in to the Humana Agent Portal: <https://account.humana.com/>

2. **Existing Agents**

- Log in using your current username and password.

3. **New Agents**

- Select “**Register as an Agent**” to create your account

Important: If you receive an error message stating your **SAN number is incorrect**, it is typically due to a **ZIP code mismatch** — not an issue with your SAN. Please contact us for help if needed.

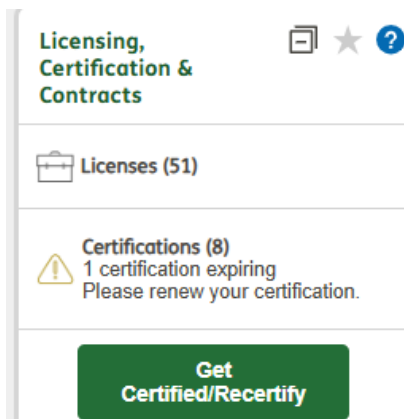
Select your Role

When prompted:

- Select **Agent** as your role.
- If you manage an agency, be sure to log in using your **individual agent account**, **not** the agency account.

Step 2: Begin Your Certification

1. From the **Humana Vantage** home page, select “**Get Certified/Recertify**” under the Licensing, Certification & Contracts from the menu in the top left corner section.



2. Course Enrollment

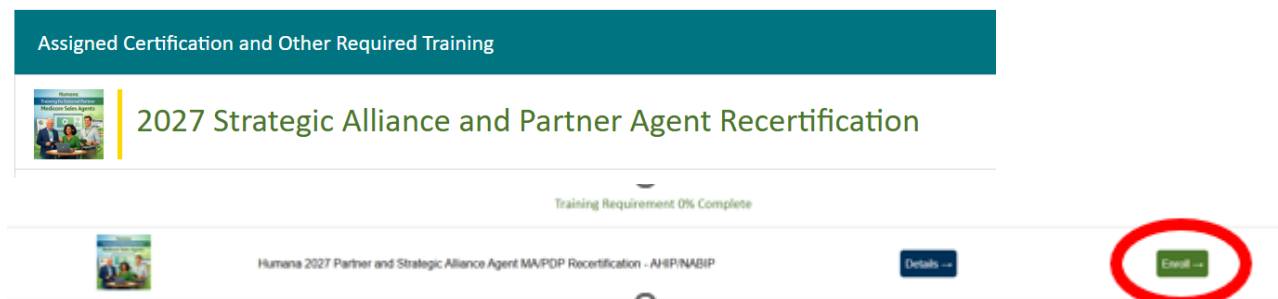
Sales Integrity Notice: This course in **not required**.

3. Select “**View**” next to:

Required Training to Complete: 2027 Strategic Alliance and Partner Agent Recertification (or **Initial Certification**, if applicable).

Required Training to Complete: 2027 Strategic Alliance and Partner Agent Recertification [View →](#)

4. Select **Enroll** to display your required training modules.



5. Complete each training module in sequence order.
6. At the end of each module, click the **Hamburger Menu** icon to continue to the next module.



AHIP Transmission & NABIP Attestations

- If you **have not completed AHIP**, you will be prompted to log in and transmit our AHIP completion.
- If you’ve already completed AHIP, you will be prompted to log in and **transmit your scores**.
- If you complete AHIP **you may skip the NABIP attestations**.

Title	Status
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Introduction

[How to Complete Humana's Recertification](#)



AHIP or NABIP:

Get Started:

In this section, you will have the opportunity to choose either AHIP or NABIP Training (you DO NOT need to complete both).

After completing the Introduction and Pre-Training Attestation, select the 2027 AHIP or 2027 NABIP to transfer your score OR begin/complete the training.

Transfer Your Score:

If you have already completed the 2027 AHIP or 2027 NABIP, please log on to that site using the links provided in the course outline below to transfer your score.

After You Pass:

Once your AHIP or NABIP score is received, return to the course outline and complete all remaining modules.

[Introduction to the AHIP/NABIP Medicare Training](#)



Score: N/A

[AHIP/NABIP Pre-Training Attestation](#) *After this attestation, please select either AHIP or NABIP from the 2 options below*



Score: 100.0 %

[2027 AHIP - Medicare/FWA Training](#) *(Please enter your NPN as your AHIP Username)*



Score: 100.0 %

[2027 NABIP - Medicare/FWA Training](#) *(Please be sure your NPN is entered correctly on the NABIP site.)*



Score: N/A

[AHIP/NABIP Post-Completion Attestation](#)



Score: N/A

Important Testing Requirement (Plan Year 2027)

Humana requires that agents pass the **CMS Annual Basic Medicare and FWA course exam** within **six (6) attempts**.

- You must achieve a passing score within your **first six attempts**.
- Any passing score earned **after** six attempts **will not be accepted**.
- Agents who do not pass within six attempts **cannot certify** to market Humana Medicare Advantage plans for the 2027 plan year.

Once you have completed all required training, transmitted your AHIP (if applicable), and met all testing requirements, your certification will be processed according to Humana's Ready-to-Sell guidelines.