

Important Notes

- If you are contracted/certified as an **agency only**, log in using the account associated with your **individual Party ID**.
- All certifications must be completed under your **individual login** across **all carriers**. You will **never certify as an agency**.

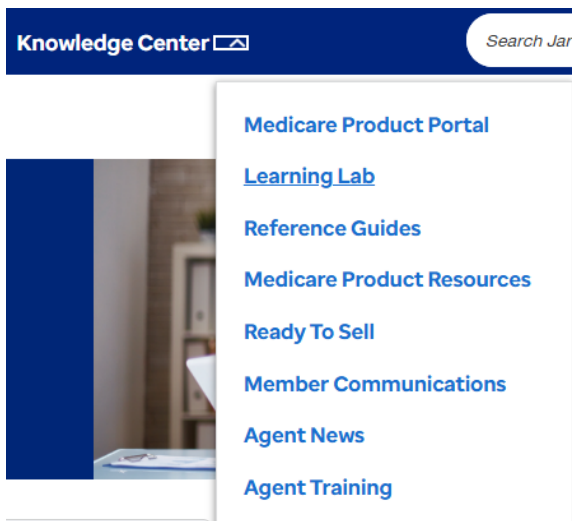
To begin your 2027 certifications, please follow the steps below:

Step 1: Log in to the UHC Jarvis Portal.

1. Log in with your agent account here: www.uhcjarvis.com
2. If you do **not** currently have a **One Healthcare ID**, you **must create one** before accessing the site.
3. Once logged in, you will be directed to the homepage where you can begin your Medicare Certifications.

Step 2: Start Your Certification

1. From the homepage, select "**Knowledge Center**"
2. Click "**Learning Lab**" from the drop down menu.



3. On the Learning Lab homepage, a pop-up message will indicate that **2027 Certifications are Open!** Select the “**Go to Certifications Page**” button.



4. Under the Certifications section, you will see the following options:
- Fast Track Option
 - United Healthcare Certifications for **Standard Path** (*non-AHIP option*)
 - United Healthcare Certifications for **AHIP Path**

Choose the certification path that best fits your needs and complete all required training modules.

2027 Certifications Status:

2027	Not Complete
Base Level Certification Required to sell Medicare Advantage, Part D & Medicare Supplement Plans	
D-SNP/C-SNP Required to sell Dual & Chronic Special Needs Plans	
Events Basics Required to conduct sales & marketing Events	

Allow up to 5 minutes for your certification status to update. You can view completed certificates on the [Achievements](#) page.

English Spanish

Below are your certification path options! Remember, you only need to complete 1 path.

UnitedHealthcare 2027 Certifications Standard Path	2027 UnitedHealthcare Standard Certifications Complete Base Level to sell MA (Non-SNP), Part D, Medicare Supplement. Complete Next Level to sell D-SNP/C-SNP and conduct events.
UnitedHealthcare 2027 Certifications AHIP Path AVAILABLE LATE JUNE	2027 UnitedHealthcare Certifications – AHIP AHIP generally launches in late June, with AHIP score transfer to UnitedHealthcare typically available about one week after AHIP launch. Please check back in late June to transfer your score and receive credit for Medicare Basics.
UnitedHealthcare 2027 Certifications NABIP Path AVAILABLE LATE JUNE	2027 UnitedHealthcare Certifications – NABIP NABIP generally launches in late June, with NABIP score transfer to UnitedHealthcare typically available about one week after NABIP launch. Please check back in late June to transfer your score and receive credit for Medicare Basics.

Step 3: Certification Exam Attempts

- You are allowed **six (6) attempts** to successfully complete each certification.
- If all six (6) attempts are used without passing, you will **not** be eligible to sell during **AEP** or for the remainder of 2027 and must wait until the next certification cycle is released.

Please ensure you complete your certification carefully and successfully within the allotted attempts.