

# 2026 Highmark Certification Instructions

Highmark's 2026 Medicare Advantage and D-SNP Certification is now open. You must complete the training to be eligible to sell for the 2026 plan year.

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## Steps to Begin Certification

### Step 1: [Log in to the Producer Portal](#)

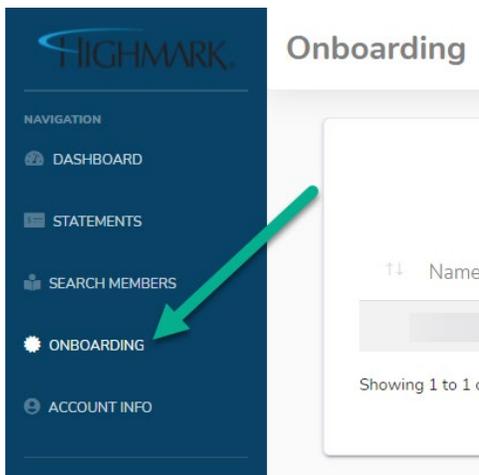


### Step 2: On the Medicare Dashboard, find the Single Sign On column and select Highmark Hub.

#### Medicare Hub

Shop/Enroll	Single Sign On	Producer Resources
Need to enroll a Customer? <input type="button" value="Enroll"/>	Need to search for an opportunity? <input type="button" value="Salesforce (CRM)"/>	Send Enrollment kits and Roadmaps. <input type="button" value="Send Referral"/>
Need to search for an existing member? <input type="button" value="Plan Change"/>	Access your Bank of Business. <input type="button" value="Highmark Hub"/>	Access regional plan documents. <input type="button" value="Plan Documents"/>
Looking for Supplements to Medigap Coverage? <input type="button" value="Whole Health Balance"/>	Order supplies for Medicare Eligible Members. <input type="button" value="Marcom"/>	
Do you need Standalone (Blue Edge) Dental coverage? <input type="button" value="Shop Dental"/>		

### Step 3: On the left-hand menu, click Onboarding.



**Step 4: A new screen will appear. Click START.**



**Step 5: Enter your SSN (no dashes or spaces) to validate your NPN via NIPR, then click Validate.**

The image shows a 'Before You Begin...' validation screen. It contains the following text: 'For the security and protection of the data that was pulled from the National Insurance Producer Registry (NIPR), we require that you enter your Social Security Number/EIN (Taxpayer ID) to validate that you are the entity listed below:'. Below this text are four input fields: NPN, First Name, Last Name, and SSN. The SSN field is highlighted with a green arrow. Below the SSN field, there is a note: 'Do not include hyphens nor spaces'. At the bottom of the form is a green 'VALIDATE' button.

 **User Guide: Click here to download the Certification Training User Guide ([click here](#))**

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 **Need Help?**

**Reach out to the Highmark Senior Markets Sales Team:**

 **Email: [highmarkseniormarkets@highmark.com](mailto:highmarkseniormarkets@highmark.com)**

 **Phone: (800) 652-9459**

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 **Important Application Submission Update (Effective 8/1/2025)**

 **Faxed applications will no longer be accepted for MA, D-SNP, and Medigap.**

 **All applications must be submitted via the Producer Portal: [producer.highmark.com](https://producer.highmark.com)**

 **This change ensures faster processing and accurate commission payments.**

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 **For full program details, portal access, and state-specific resources, visit:**

 **[Highmark Producer Portal](#)**

 **[D-SNP Info Site](#)**

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