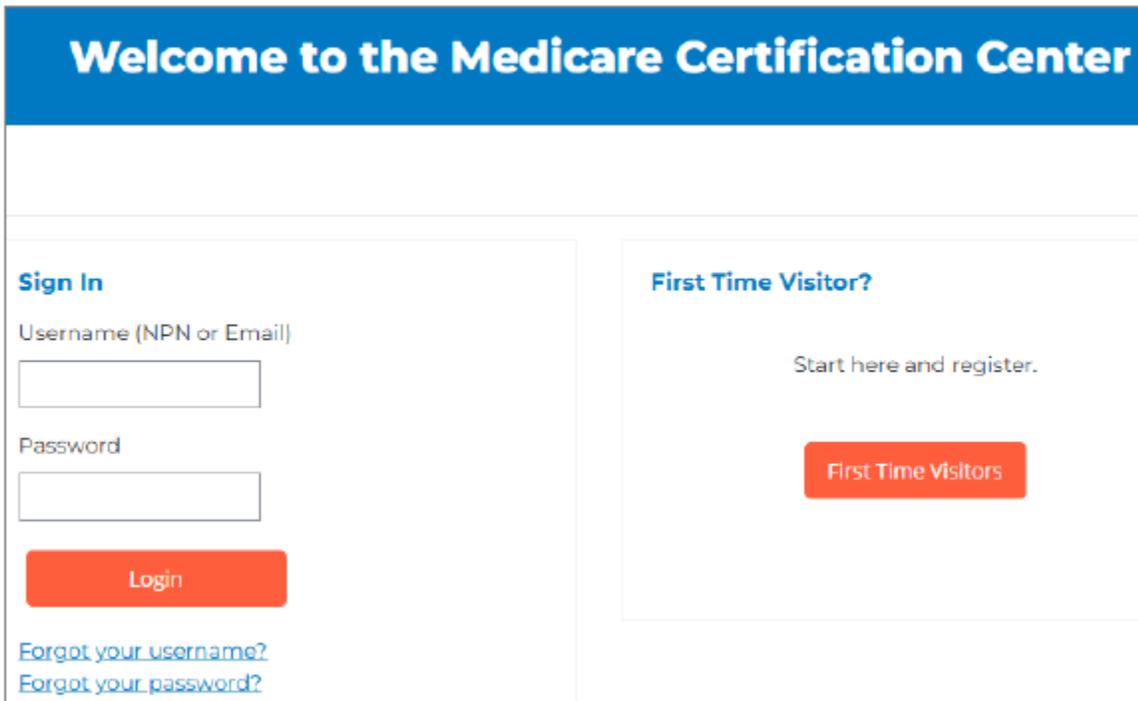


## Part of Elevance Health Training

### *(External – HealthSun)*

Please log in to the certification portal:

 <https://elevancehealth.cmpsystem.com/>



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### Getting Started

-  **Existing Users:** Log in using your current credentials.
-  **New Users:** Select “First Time Visitors” and enter the access code: **External-HealthSun**.

### Need help?

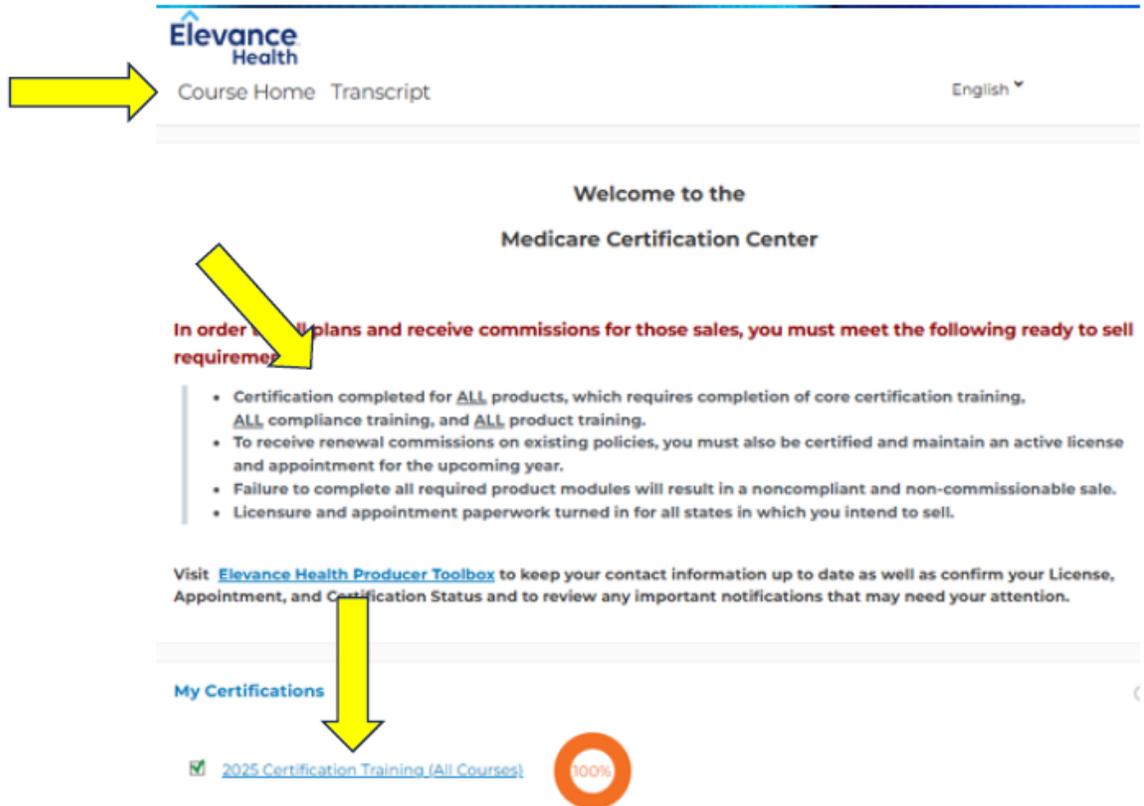
Contact Agent Support at **855-277-6067** or email **MedicareSalesTraining@anthem.com**.

 The access code is only required at the **start of each certification season**.

### Profile & Access

Once you're logged in:

1.  Complete or update your profile information.
2.  Review and agree to the **Terms of Service**.
3.  Click "**Course Home**" (upper left corner) to view disclaimers, check your progress, and access your courses.



**Elevance Health**

Course Home Transcript English ▾

Welcome to the Medicare Certification Center

In order to sell plans and receive commissions for those sales, you must meet the following ready to sell requirements:

- Certification completed for ALL products, which requires completion of core certification training, ALL compliance training, and ALL product training.
- To receive renewal commissions on existing policies, you must also be certified and maintain an active license and appointment for the upcoming year.
- Failure to complete all required product modules will result in a noncompliant and non-commissionable sale.
- Licensure and appointment paperwork turned in for all states in which you intend to sell.

Visit [Elevance Health Producer Toolbox](#) to keep your contact information up to date as well as confirm your License, Appointment, and Certification Status and to review any important notifications that may need your attention.

My Certifications

[2025 Certification Training \(All Courses\)](#) 

## Course Listing

You'll see the following available courses:

- **AHIP Core Training**
- **Elevance Health Compliance and Product Training**

## Important Notes

- **100** If you've completed and passed **AHIP + Medicare Fraud, Waste, and Abuse (FWA)**, you must still be **100% complete** on the Elevance Health site to be certified.
- 🕒 You must have an **active license and appointment** to receive your **Ready to Sell** email (sent within **24–48 hours**).
- 📧 To maintain eligibility for **renewal commissions**, your **Ready to Sell** status must stay **continuous** by:
  - Re-certifying **every year**
  - Keeping your **license active** (no lapses)
  - Maintaining **appointments** in each state

🚨 Maintaining compliance is a **CMS requirement** — not just a suggestion!