

2026 Alignment Certification Instructions

To pass the test, you must score **85% or higher** within **3 attempts**.

Certification Link

[Alignment Broker Certification Portal](#)

Before You Begin

- No password is required – you only need your **NPN**.
- Have these ready:
 -  **E&O Certificate**
 -  **AHIP Certificate**
 -  **State Licenses** (numbers, expiration dates, PDF uploads if required)

Step-by-Step Instructions

Step 1: Log In

- Go to the certification link above.
- Enter your **individual NPN**.



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Please complete all required fields. Note that you cannot edit certain fields. If you have any questions, please call our support team.

*Enter your First & Last Name as it appears on your Agent License

* Are required fields that need to be completed.

Step 2: Complete Your Profile

- Update or confirm your profile information.
- For **Contracted Agency Affiliation**, enter:
Pinnacle Financial Services
- Leave “**I am an independent agent**” blank.
- Select the **states** you plan to sell in. *(Separate training is required for each state.)*

*Contracted Agency Affiliation

PINNACLE FINANCIAL SERVICES

- California
- Nevada
- North Carolina
- Arizona
- Texas

Next

Step 3: Upload Required Documents

- Upload or confirm:
 - E&O Certificate
 - AHIP Certificate
 - State Licenses with expiration dates
- Ensure each item shows a **green check mark** before proceeding.

Step 4: Complete Training Video & Exam

- **Watch the entire training video** before attempting the exam.
- Certification exam details:
 - Must be completed within **2 hours**  (otherwise restart required)
 - Must achieve **85% or higher** to pass
 - Must pass within **3 attempts**
- Click **Finish** to submit and view your results.

2026 Certification

General Info Authorizations Document Verification AOC Agreement

Training Exam & Certification Complete

Certification				
Certification Name	Certification Year	Status	Score	
Alignment Certification	2026	Not Started	0%	Start Course
				Exit and Take Later