

CONNECT4MEDICARE

Sponsored by Pinnacle Financial Services

What's new for agents on our Medicare shopping, quoting and enrollment platform.

Agent Call Recording

- for Shopping, Plan Comparison, SOAs and Enrollment
- Recording in progress clearly displayed on platform
- Recordings saved on beneficiary profiles for Admins to access

Health Risk Assessment

- Can be submitted post enrollment
- View number of days left to submit an HRA
- PDF of HRA available on platform following submission

Alternatives for Off-formulary Drugs

- View covered alternatives for medications that are not covered the Medicare plan. These drug alternatives can be lower in cost, or they could have a less frequent dosing schedule, among other benefits.
- Change the medical condition for a prescribed drug to get the list of covered alternatives.

Ancillary Plans

New carriers for dental, vision and hospital indemnity.



Health Cost Personalization

Via PREFERENCES on the *Health* status page on the platform, agents and beneficiaries can enter commonly used healthcare services to help determine the most accurate estimates for in-network costs for each available Medicare plan.

Training Videos

Access the [ConnectureDRX Youtube site](#) for agent training videos on these new digital tools and more!

Connect with Us:

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