## **2015 GEISINGER GOLD CERTIFICATIONS**

## Visit: www.thehealthplan.com and register/log-in



## ONCE YOU'VE LOGGED IN, CLICK THE 2<sup>ND</sup> LINK "PRODUCT TRAINING"



## NEXT, YOU WILL NEED TO TAKE YOUR 2015 AHIP EXAM, OR TRANSMIT YOUR 2015 AHIP SCORE. GEISINGER OFFERS A \$50.00 DISCOUNT IF COMPLETED THROUGH THEIR PORTAL BELOW:

#### GOLD HOME

- RECERTIFY FOR 2012 RESOURCES & FORMS
- WELLNESS
- Wellness Programs
- Accessories Program
- Health ManagementCare Coordination &
- Health Management FIND
- PROFILE

We are committed to having the best-trained agents in the field. Before you complete our Product Training Certification, review the 2014 Geisinger Gold Quick Reference Guide to learn all about our products and service area.

Click the image for your service area to download your copy today!

Geisinger Gold Broker Homepage



The Geisinger Gold Quick Reference Guide also serves as a go-to resource when you are in the field. Please remember, however, that CMS has not approved this document for beneficiary use. We ask that you do not openly share the guide with your clients.

AHIP Training: <u>Click here</u> if you have completed your AHIP Training Compliance Certification but not yet transmitted it to Geisinger Health Plan, or if you still need to take your AHIP training.

New to Geisinger Gold? Remember to complete our contracting requirements before attempting to complete the Product Certification Training. You will receive an e-mail with an access code for the Product Certification Training upon completing the contracting requirements. <u>Click</u> here to learn more about our contracting requirements.

Already Onboard? Returning Geisinger Gold agents will receive an e-mail notification, with a unique username and password, when the product test is available.

Click here to begin your 2014 Geisinger Gold Product Training!

Certified agents must score at least 85% within three attempts. Should you use all three testing attempts without scoring 85% or better you will not be

<u>Click here</u> to access the Commercial Agents section.

#### Questions?

Call our dedicated Geisinger Gold Agent Service Link at 866-488-6653.

To fax an enrollment application, please use 570-271-5970 or 570-214-1552.

 Call a Geisinger Health Plan Representative. See our <u>Contact List</u> for telephone numbers.

- <u>Contact our Broker Manager.</u>
- Link to our site

To establish a link to our site and request a logo, <u>click here.</u>

### A NEW WINDOW WILL OPEN FOR YOU TO LOG-IN AND TRANSMIT YOUR 2015 AHIP SCORE:



### YOU WILL THEN BE ABLE TO PURCHASE THE 2015 AHIP EXAM, OR TRANSMIT YOUR 2015 AHIP SCORE:



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## FIND THE LINK AT THE BOTTOM OF THE AHIP PAGE THAT SAYS "GEISINGER HEALTH PLANS", AND CLICK

### THE BLUE "TRANSMIT" LINK THAT FOLLOWS:

#### AHIP Medicare Training (Recertification)

- ▶ 🔽 2015 Part 1 Overview of Medicare Program Basics: Choices, Eligibility, and Benefits
- 2015 Part 2 Medicare Health Plans
- 2015 Part 3 Medicare Part D: Prescription Drug Coverage
- 2015 Part 4 Marketing Medicare Advantage and Part D Plans
- 2015 Part 5 Enrollment Guidance Medicare Advantage and Part D Plans
- 2015 Final Exam

#### AHIP Fraud, Waste & Abuse Training

- 2015 Medicare Fraud, Waste, & Abuse
- 2015 Medicare Fraud, Waste, & Abuse Exam
- 2015 CMS General Compliance Training

#### Credits

Purchase additional credits.

#### Certification

<u>AHIP Medicare Certification</u>

#### **Completion Transmissions**

- United Healthcare transmited 07/28/2014 (Re-transmit)
- Geisinger Health Plans transmited 07/28/2014 (Re-transmit)

(Re-transmit)

## **Available Certifications**

Purchase 2015 AHIP Medicare Training here

### NEXT, THE SCREEN SHOULD CONGRATULATE YOU FOR A SUCCESSFUL TRANSMISSION

Congratulations

Your scores have been shared with your local health plan.

Please check with your intended health plan to ensure accurate receipt of your certification on their end.

YOU MAY NOW RETURN TO GEISINGER'S AGENT PORTAL (www.thehealthplan.com),

AND CONTINUE TO PRODUCT TRAINING.

## BACK AT www.thehealthplan.com ; CLICK THE "2014 GEISINGER GOLD PRODUCT TRAINING" LINK: (Note: Geisinger has not yet updated the link to reflect "2015", but the new 2015 training is loaded)



## NEXT, YOU WILL NEED TO LOG IN TO THE PRODUCT TRAINING PORTAL USING YOUR GEISINGER AGENT ID AS YOUR USERNAME, AND YOUR UNIQUE PASSWORD. IF YOU CANNOT REMEMBER YOUR PASSWORD, CLICK THE LINK THAT SAYS "I'VE FORGOTTEN MY USERNAME/PASSWORD" AND HAVE IT RESET.



# **BEGIN TRAINING PA AND/OR NJ PRODUCT TRAINING**

Geisinger Health Plan	My Profile & Settings   Sign-Out
Home 😥 Course Library 😥 Achievements 🖂 Messages	
Hello,, ☑ Always show this message when I log in	
Courses to do	
2015 Geisinger Gold Medicare Advantage Product Training & Certification - NJ Assigned on Jul 24, 2014 0%	
2015 Geisinger Gold Medicare Advantage Product Training & Certification - PA Assigned on Jul 24, 2014 0%	

## YOU MUST FINISH EACH PRECEEDING MODULE IN ORDER TO UNLOCK THE NEXT:

Home 😥 Course Library 🙀 Achievements 📈 Messages

#### 2015 Geisinger Gold Medicare Advantage Product Training & Certification - NJ

The modules in this course must be completed in the order listed.

	2014 CMS MA Enrollment and Disenrollment Guideance		
Modules Status	2014 CMS PDP Enrollment and Disenrollment Guidance		
Seisinger Gold Training Reference Guides	2015 CMS Medicare Marketing Guidelines		
Overview and Objectives ( Locked)	2015 NJQuick Reference Guide		
	Equip Code of Conduct		
2015 AHIP Medicare and Fraud, Waste & Abuse Certification ( Locked)	➢ IRS Publication 502		
2015 AHIP Certification Link ( Locked)	IRS Publication 969		
2015 MA-PD Marketing Practices Attestation ( Locked) 100%			
Passmark			
Plan History and Background Information ( Locked)			
2015 Geisinger Gold Products and Benefits - NJ ( Locked)			
Plan Rules ( Locked)			
Plan Enrollment Process ( Locked)			
2015 Geisinger Gold Products and Benefits Assessment - NJ ( Locked)   85%   Passmark			

Start this course

Additional reference

## ONCE EACH MODULE IS COMPLETED AND PASSED, CLICK THE "ACHIEVEMENTS" BADGE ON THE TOP TO DOWNLOAD AND PRINT YOUR CERTIFICATES TO KEEP FOR YOUR RECORDS

1n	Home	Course Library	A	Achievements	$\sim$	Messages
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>	2014 Geisinger Gold MSA Product Training - Pennsylvania Achieved on Aug 23, 2013	download my certificate	Completed on Aug 23, 2013	
>	2014 Geisinger Gold MSA Product Training - New Jersey Achieved on Aug 23, 2013	download my certificate	2014 Geisinger Gold MSA Product Training - New Jersey Completed on Aug 23, 2013 Download my certificate	
>	2014 Geisinger Gold HMO, PPO & MSA Product Training - Pennsylvania Achieved on Aug 23, 2013	download my certificate	2014 Geisinger Gold HMO, PPO & MSA Product Training - Pennsylvania	
>	2014 Geisinger Gold HMO, PPO & MSA Product Training - New Jersey Achieved on Aug 22, 2013	download my certificate	Completed on Aug 23, 2013 ↓Download my certificate	
			2014 Geisinger Gold HMO, PPO & MSA Product Training - New Jersey Completed on Aug 22, 2013 ↓Download my certificate	